

FY-03 Supply Enlisted Road Show

Each year the Master Chief Petty Officer of the Supply Community, along with personnel from the Supply Enlisted Community Management Branch (NAVSUP OP), travel across the globe to present the annual Supply Enlisted Road Show.

This forum is an excellent opportunity for you to obtain critical career information. The topics covered during the presentation include Advancement, Supply Initiatives, Retention, Recruiting, Career Planning, Special Programs and Separation/Retirement.

Following is the fiscal year 2003 Supply Enlisted Road Show schedule. Local Supply leadership will provide specific times and locations as this information becomes available.

December 2002 – Northwest (Bangor/Bremerton/Whidbey Island/Everett)

January 2003 – WESTPAC (Japan/Korea/Singapore/Guam/Pearl Harbor)

February 2003 – Southeast (Jacksonville/Mayport/Kings Bay)

March 2003 – Various (Great Lakes/Meridian/Millington)

April 2003 – Europe (Keflavik/Sigonella/LaMaddalena/Rota/Naples/Souda Bay/Bahrain)

May 2003 – Gulf Coast (Gulfport/Pascagoula/Pensacola)

June 2003 – Northeast (Brunswick/Newport/Groton)

July 2003 – Southwest (San Diego/Port Hueneme/Pt. Mugu/Lemoore)

August 2003 – South Texas (Corpus Christi/Ingleside/Lackland)

Supply officers are also encouraged to attend. The information you receive will be valuable to you as you provide daily career guidance to your Sailors.



Sailors attend the Naval Supply Systems Command Enlisted Road Show on July 16 at Naval Station San Diego.



Navy makes change to POV shipping policy

Effective Oct. 1, Navy members and persons acting under a Power of Attorney must provide a lienholder letter, if required, to the CONUS Vehicle Processing Center when turning in a privately owned vehicle for export.

If the member or member's agent fails to provide the lienholder's release, the VPC should refuse to accept the POV.

The only exception is for members or dependents who attempt to turn in a POV without a lienholder letter and who have airline tickets in hand for same-day PCS travel to an OCONUS duty station. In this situation, the VPC should accept the POV after the member or dependent agrees in writing to provide the required letter within 30 days.

Members and dependents are advised that failure to meet this deadline will result in the POV being removed from the VPC and placed in storage at member expense until the VPC receives the lienholder's release. The service member's pay will be docked monthly for all excess storage-related costs using DD Form 139.

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Captain's Call

For our afloat customers, this second edition of the FLASH highlights our Logistics Support Center and describes how you can obtain maximum support for your ship and reduce your workload in the process.

The Naval Supply Systems Command is looking at ways to better structure and align the organization to most effectively and efficiently deliver combat capability through logistics to the Navy. This initiative, called the Transformation initiative, will also contribute to the Navy's efforts to reduce operating costs by \$10 billion annually in order to help modernize our ships and aircraft. A Transformation team

has been formed to develop ideas that will allow us to gain efficiencies, streamline operations and reduce costs within NAVSUP. You will be hearing more about this initiative in the weeks to come.

If you have any ideas on information you would like to see in the FLASH we would welcome your feedback.

I would like to invite all San Diego Supply Corps Officers to the upcoming monthly events held by the San Diego Supply Corps Association. A complete list of events can be found on the SDSCA Web site at www.SDSCA.ORG.

R. E. Berube



The FLASH

The Flash is an authorized publication published bimonthly for the employees of the Fleet and Industrial Supply Center, San Diego and its sites.

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FISC Logistics Support Representatives regularly meet with members of a ship's Supply team. George Baker, LSR for the USS Benfold (DDG 65), discusses provisions on load with MS2 Florentino Aliban. The self-propelled conveyor, crew for the Stevedores contract and the USS Benfold remain visible in the background. Photo by Paul Stuhler

**We want to hear
from you!**

Let us know what you would like to see in future issues of the FLASH.

Email your suggestions and story ideas to:
susan_a_civitillo@sd.fisc.navy.mil



How to get the most from the LSC and your LSR

The Logistics Support Center has been in operation in San Diego for approximately two years and your Logistics Support Representative (LSR) should be a familiar face on board your ship.

As you might expect, each ship uses the LSC and their LSRs in slightly different ways. While there is not a one size fits all, single best way to use the LSC/LSR, there are some things you might want to consider. This article provides some helpful hints on how to get the most from the LSC and your LSR.

LSRs have an average of 24 (plus) years of logistics experience across a broad range of functions. Their knowledge, background, experience and training can be compared to senior members of ships' Supply team. You should consider their capabilities, and the depth of experience of the LSC team, when you designate a primary point of contact. Our recommendation is regular informal meetings/contact with all supply officers, chiefs, and leading petty officers.

LSRs are also there to (and frequently do) provide assistance to other departments on the ship. A recommended schedule would include at least two interactions with each member of the senior Supply team during a week and daily contact with the primary POC. When load outs or other major events are planned, the LSR may be in contact with key personnel several times a day as the events unfold.

We highly recommend you include your LSR in the information chain for your weekly Planning Board for Training. Events planned on other ships or adjacent piers can have a significant impact on PB for T scheduled events. Sharing this information with your LSR is one way to help ensure you are aware of other events that may impact your plan. A weapons load, security exercise, distinguished visitor or ceremony on another ship may make it advisable to move up the time for a food delivery, or change the scheduled time for crane services. By passing this information to the

LSR, the LSR is able to share it within the LSC and we can look for potential conflicting events along the waterfront.

Keeping the LSR advised of your schedule is another excellent way to ensure the LSC is there for you when you need us. If, for example, you have a Tiger/dependents cruise coming up, we can help get things moving long before your LOGREQ is released. We can assist you with some of the event specific requirements including buses/transportation, emblematic items, provisioning needs, or other special services associated with the event. In addition, we may also provide some recent lessons learned – problems encountered by other ships.

There will be more information in future FLASH articles on ways to put the LSC to work for you. The basic message, however, will remain that communication is key to our mutual success.

****For more information on the items and services your LSR can provide, turn to page 6.***

Navy Lodge debuts new Web site

Cheryl Budka Freeley

Navy Exchange Command Public Affairs

The Navy Lodge Program, a part of the Navy Exchange Service Command, has launched a new Web site at www.navy-lodge.com.

The site gives a listing of each Navy Lodge location complete with directions, phone numbers and other helpful information. The Navy Lodge System has a 24-hour reservation system, which is unique among the service hotels.

Once an individual Navy Lodge has been selected, the Sailor can view

a photograph of the facility and see check-in and -out times and get directions. Area attraction details as well as information about facilities within walking distance is also listed.

All Navy Lodge rooms are air-conditioned, have cable TV with HBO, a videocassette recorder, direct-dial telephone service and many have a kitchenette complete with microwave and utensils. You'll also find vending machines, video rental service and guest laundry facilities as well as handicapped accessible and nonsmoking rooms.

Free local calls, free in-room coffee and newspapers as well as convenient on-base parking are also available during your stay.

Aside from using the Web site, Sailors can call 1-800-NAVY-INN, 24 hours a day, 7 days a week to receive a Navy Lodge directory or to make a reservation.

Once you make a reservation, you cannot be bumped from your room. Reservation and room assignments are accepted on an as-received basis without regard to rank.

For more NEXCOM news, go to www.news.navy.mil/local/nexcom.

FAR amended for chemical, biological defense

To facilitate the defense against terrorism or biological or chemical attack against the United States, the Federal Acquisition Regulation, FAR 13.201, has been amended. A temporary \$15,000 micro-purchase threshold has been established for the acquisition of supplies or services (except for construction subject to the Davis-Bacon Act) by or for the Department of Defense which have a clear and direct relationship to the defense against terrorism or biological or chemical attack. Award must be made and funds obligated on or before Sept. 30, 2003.

The statutory requirements for posting of actions over \$10,000 in a public place remain in effect. The posting requirements may be waived for purchases conducted using the increased micro-purchase authority if oral solicitations are used, or if unusual and compelling urgency precludes competition to the maximum extent practicable, and the Government would be seriously injured if the agency complies with the time periods specified in FAR 5.203.

In all instances when using this authority, buyers should document files detailing the circumstances that support the clear and direct relationship against terrorism or biological or chemical attack.

Questions regarding this targeted, temporary change in the micro-purchase threshold may contact Ms. Karen Davis at (619) 532-3402.

Flash from the Chief... Supply Corps Mentoring Program

Last winter I chartered a Supply Corps Mentoring Working Group to develop a plan that would ensure every junior Supply Corps officer would have both the opportunity and access to a senior Supply Corps officer mentor. Led by RADM Mike Finley the working group established program objectives, defined expectations, and developed training guidelines for the Supply Corps mentoring program. An excellent summary of this group's effort can be found in the Mar/Apr/May 2002 issue of the "Supply Corps Newsletter."

Subsequent to the working group's establishment of a mentoring framework, the Navy Supply Corps School and NAVSUP OP have worked to develop and implement all the elements of this initiative. That groundwork has been completed and we are now ready to make mentoring assignments community wide.

This past summer we launched a pilot mentoring program by pairing the June graduates from the BQC with select Supply Corps O6s. We gained valuable insight from this pilot, which will enable us to make our community wide rollout of mentoring a much smoother evolution. The most significant lesson we learned from the pilot was the importance of ensuring all our officers keep OP up to date with current biographical information, including home and work email addresses and phone numbers.

In our very mobile profession it is vitally important that we all keep in touch with one another. As mentoring comes online this will become even more important, since the mentoring relationship cannot



RADM J.D. McCarthy

flourish if the communication channels are not open.

OP is in the process of establishing mentor-protégé pairings, which should be promulgated by early December. To ensure the best possible pairing, I encourage all officers, but most especially junior officers (ENS to LT), to update their contact information today by visiting <http://www.persnet.navy.mil/pers4412/locidsh.htm>. Prospective mentors and protégés should also take advantage of mentoring training resources that are available at <http://www.navylearning.navy.mil>. Two specific courses of interest are titled "Effective Mentoring" and "Communications Tools."

I look forward to the rollout of our mentoring program and inevitable benefit that will result from these newly formed relationships. If you have questions or concerns regarding the mentoring program, the point of contact is the Supply Corps Career Counselor, LT Dan Davidson at (901) 874-4624 or his e-mail address, p4412q@persnet.navy.mil.

Navy establishes new training and education architecture

The Navy's revolution in training has begun. For well over a year, Task Force Excel has evaluated training programs, and has created a new architecture using existing manning and structure.

The foundation for the new Training and Education Architecture will be the establishment of Learning Centers at fleet concentration areas. These centers will develop and maintain highly detailed Sailor continuums that will define the knowledge, skills and abilities (including military qualifications and civilian certifications) which Sailors must master to achieve specific career milestones. They will be directly responsible for developing and delivering the tools and opportunities that Sailors need for their personal and professional development.

The centers will provide the crucial linkage between individual training and fleet mission accomplishment. The first six were commissioned in September. Current CNET and selected non-CNET schoolhouses will be functionally grouped under Learning Centers.

The Center for Naval Engineering, Norfolk, Va., is responsible for DC, EM, EN, GS, HT, IC, MM, and MR ratings.

The Center for Service Support, Athens, Ga., is responsible for AK, DK, JO, LN, MS, MU, NC, PC, PN, RP, SH, SK, YN, NCCR, DM, LI and PH ratings.

The Center for Intelligence, Dam Neck, Va., is responsible for the IS rating.

The Center for Cryptology, Pensacola, Fla., is responsible for the CT rating.

The Center for Naval Leadership, Little Creek, Va., is responsible for all Sailors (officers and enlisted).

The Center for Aviation Technical Training, Pensacola, Fla., is responsible for all aviation ratings.

Other candidate centers under review include construction, surface operations, personal development, nuclear engineering, surface combat operations, submarine operations, and information technology.

Other revisions to the existing training architecture have been designed to specifically support the revolution in training. Commander, Naval Education and Training Command (formerly CNET) will remain in Pensacola as a three-star command. It will function as an Echelon II major claimant and serve as the Navy's chief learning officer and principal advisor to CNO and CFFC on all learning and human performance issues. This organization will focus on policy and strategy issues, and serve as the Navy's training and education assessment sponsor. Commander, NETC will also be dual-hatted serving as the training and education

resource sponsor on the OPNAV staff (N-00T).

The Naval Personnel Development Command will stand up in Norfolk as a two-star, Echelon III command reporting to NETC and with an addu relationship to CFFC. This organization will provide support and ensure standardization to both the Learning Centers and the Training Support Commands, integrating their processes, technologies and methodologies.

TSCs, which will be aligned under NPDC, will evolve from the current Local Training Area concept. Their mission will be to support the centers in the daily execution of training requirements. They will provide centralized management for both students and facilities, and will be tailored to support specific geographic regions and needs.

A Human Performance Center will be established to inject human performance considerations into the Navy. It will serve three primary customers - the Sailor (via the centers), the fleet, and the acquisition community. It will be directly responsible for the development of a new competency in our Navy - Performance Consultants. It will analyze current performance issues and recommend new tools to improve Sailor, unit and fleet warfighting performance.

For more information on Task Force Excel go to www.excel.navy.mil.

FISC San Diego SIPRNET addresses

To reach FISC San Diego personnel via the SIPRNET use their name shown in parenthesis, then @pacs.w.navy.smil.mil. Commanding Officer - (berube.raymond); Executive Officer (davis.harry); Technical Director (stames.michael); Supply Chain Management director (noe.clifford); IT director (lester.gary); IT/IS Support (lionberger.charles), (hartney.stephen), (stafford.jerry) and (marbrey.louis).

LSC personnel with SIPRNET access are LSC deputy director (cording.william); Customer Service officer (diana.philip); Fleet liaison (swartzlander.phillip); Message Center supervisor (villasin.virgilio); and Message Center specialists (ramirez.leonard) and (enoch.linda).

Fuel Farm personnel will have a different e-mail address as Pt. Loma SIPRNET service is not hosted by Commander, Navy Region Southwest. When this service is determined, the information will be available via naval message.

Items and services your LSR can provide

The LSC works with Service providers to meet the needs of our customers. We have a close professional relationship with the San Diego shore support establishment. A significant portion of the tasks LSRs perform involve arranging/coordinating delivery of services provided by activities including FISC, Public Works Center, and many others. Below is a partial list of the kinds of things a ship's LSR has been asked to do.

- Query ships in port for material availability
- Provide information and related services for ship's Hot List material
- Assist with open purchase requirements
- Provide DVD information
- Deliver F condition material to ATAC
- Arrange for "courtesy" short term storage of material
- Research credit card billing problems
- Pick up, inspect and deliver vehicles to ships
- Arrange for forklifts, man-lifts, conveyors and cranes
- Coordinate working parties
- Pursue non-responsive suppliers until resolution
- Visit piers on arrival and departure for HAZMAT, material adrift, empty trashcans
- Advise DDDC of ship's desired times and dates for material delivery
- Intercede with various prime vendors when service did not meet the ship's requirements
- Coordinate equipment repair for vending machines, galley equipment, and office equipment
- Coordinate training and assistance from DFAS, NEXCOM, ATG, Navy Food Management Team
- Find sources for habitability improvements
- Broker HAZMAT/HAZMIN services
- Arrange transportation for various items from the ship to various destinations including DRMO, DDDC
- Arrange buses for Single Sailor Program, dependent's cruises, shooting range, picnics and other functions
- Serve as an alternative "front end" for the full range of PWC and FISC services including locksmith, cell phones, cranes, NAVEXPRESS, etc.
- Assist SUPSHIPS, SIMA, ships etc. with Restricted Availability/shipyard/ship's force logistics requirements
- Broker OSO material
- Locate "free" material to offset shipboard requirements
- Provide many of the functions of a beach detachment for ships involved in local operations

NAVSUP releases Publication 729, Disbursing Toolkit

The Naval Supply Systems Command has released NAVSUP Publication 729 - Disbursing Toolkit, which contains 14 CD-ROMs with the latest disbursing manuals and training CBTs. This toolkit is to remain resident in the Disbursing Office and be included in turnover.

The following CDs are included in the toolkit: 1) ATM Fiscal Desktop Guide and Pub 721; 2) ATMs-At-Sea Training CBT; 3) Disbursing Afloat Deployment Guide; 4) DJMs Field Users Guide to Online Verbs; 5) DJMs MMPA Guide; 6) DJMs Procedures Training Guide; 7) DoD FMR Vol 5; 8) DoD FMR Vol 7 A-B-C; 9) DoD FMR Vol 9; 10) JFTR Vol 1; 11) NSIPS Manual; 12) IATS Manual; 13) Defense Milpay Office (DMO) CBT; and 14) Defense Table of Official Distances (DTOD).

CD-ROMs and Table of Contents insert will be updated on an as needed basis.

To track distribution, NAVSUP requests Disbursing Officers fill out the back of the postcard with name, command, and e-mail address. Return the pre-paid, pre-addressed postcard to NAVSUP.

If you do not receive a copy of the Toolkit by Nov. 30, contact LCDR Jonathan Holsinger at commercial (717) 605-3605, DSN 430-3506, or by e-mail to jonathan_c_holsinger@navsup.navy.mil.

Moore named Senior Sailor of the Quarter

Captain Ray Berube has selected Storekeeper 1st Class Lee Hondo A. Moore as FISC San Diego Senior Sailor of the Quarter for fourth quarter fiscal year 2002.

Presenting the award Berube stated, "SK1 Moore consistently displays exceptional leadership as FISC's SIMA site quality assurance leading petty officer and serves as a model for all first class petty officers throughout the Command."

"Petty Officer Moore is an absolute top performer in every respect, stated LCDR Brent Hull, FISC SIMA department head. "He is a focused individual with an outstanding work ethic. He is a stellar performer with the desire for new challenges and puts forth his best efforts in every tasking."

In support of warehouse relocation efforts, Moore was directly responsible for the management of a 100 percent

location inventory consisting of 7,500 line items worth over \$3 million. He meticulously conducted research and auditing which resulted in 99 percent accuracy in reporting and zero lag-time in movement.

Moore is exceptional for his accurate reporting. Level I, fourth quarter STATMAN (Statistical Accuracy Techniques and Reporting) and Gross Monetary Adjustments had a 100 percent, 99.25 percent, and 0.1 percent reporting respectively. Type Commanders goals reported at 95 percent, 98 percent and 3 percent respectively.

Also, two storerooms consisting of 3,000 items worth \$1.1 million were consolidated under Moore's leadership.



Moore's collateral duties include Level I/ Submarine Safety custodian, president of the First Class Association, Command training petty officer, and fire marshal/ safety petty officer for Naval Station building 7.

As an ardent supporter of command and

community programs, Moore volunteers his services for many good causes such as Meal on Wheels, Edison Elementary School Special Olympics and Roosevelt Middle School Sports Day. He donated his time at the Veteran's Stand Down and at the Red Cross Blood Drive. Putting his leadership and athletic skills to good use, Moore coordinated FISC SIMA's Surface Line Week 10K run and participated in the San Diego Finest City half marathon and Prisoner of War 5K run.

Delgado named Junior Sailor of the Quarter

Captain Ray Berube has selected Storekeeper 2nd Class Maria E. Delgado as FISC San Diego Junior Sailor of the Quarter for fourth quarter fiscal year 2002.

SK2 Delgado is one of FISC SIMA's top expeditors. She was a major contributor to a cost savings of \$60,265 to the Expediting Division in a three-month period by ensuring orders got canceled for material that was no longer required for completed SIMA jobs.

Delgado's expediting efforts on high-priority requisitions resulted in a 98 percent completion rate on 1,300 SIMA repair jobs for six Commanding Officer's Arrival Conferences.

The USS *Constellation* (CV 64) Battle Group was able to meet all work-ups and her deployment schedule due in part to Delgado's efforts at expediting more than 2,300

mission-critical requirements valued at \$1.5 million.

Delgado also demonstrates hard work and enthusiasm in other collateral and volunteer duties.

She serves as the Command's Morale, Welfare and

Recreational coordinator, secretary of the FISC/Command Assessment Team Focus Group and the FISC SIMA sites organizer for the Meals on Wheels Program.

As president of the Second Class Association, she is coordinating events for Hispanic Heritage Month including FISC SIMA's departmental picnic.

She volunteered with the Roosevelt Middle School's book drive, mentor program and assisted with textbook distribution.



Her enthusiasm helped motivate more than 40 percent of the Command to get involved in the Veteran's Stand Down for homeless veterans.

In addition to these responsibilities, Delgado is furthering her education and currently

pursuing a bachelor's degree in Business at National University.

LCDR Brent Hull, SIMA department head, stated, "Petty Officer Delgado is a self-starter and is recognized as one of the most reliable and motivated petty officers in this entire Command. She is a customer service-driven individual, always looking for ways to improve operations and personnel in order to provide the best possible supply support."

All Navy supply transactions now flow through DISA San Diego

The Defense Information Systems Agency (DISA) San Diego recently completed the consolidation of NAVSUP TANDEM mainframes. The Consolidation began in the mid 1990s with the merging of TANDEM CLX machines from NAVSUP and NAVAIR activities throughout the world into two DISA sites in Jacksonville, Fla., and San Diego, Calif. The transition of all the East coast FISCs and their European customers from the TANDEM machine in Jacksonville to San Diego completed the consolidation effort.

The migrations have saved the Navy and NAVSUP millions of dollars in support and maintenance costs, and brought the latest, most reliable technology to the fleet. The entire project moved the UADPS systems from obsolete Burroughs and Tandem machines to the current state-of-the-art system. Now the data base runs on an IBM MVS mainframe in DECC Mechanicsburg, Pa., and the front-end transaction processing runs on the TANDEM Himalaya K20012 operated by DISA San Diego.

DISA San Diego also operates servers that support Navy and DoD activities in a variety of areas including a DFAS financial management system (DWAS) and an associated data

warehouse application (BIMS) for all Navy Public Works Centers.

DISA San Diego's latest efforts include the hosting and Web-enabling of DoD legacy applications allowing access to them from any standard Web browser. Using Citrix-based Server-Centric technology these applications, designed for client server, are centrally managed in a secure, controlled server environment. The end user accesses the applications using their standard Web browsers for a user experience comparable to running them locally on their own workstation. Little or no change to the application coding is required. Currently ATOS Plus, legacy SLDCADA, MODERN, MicroSNAP, Relational Supply and FAMBS are applications hosted, Web-enabled and in-production using this architecture.

DISA San Diego's hosting capabilities includes the reliable, controlled and secure computing center environment and expert support staff that are required for enterprise level applications. A secure training room is also available for use by customers.

For more information on DISA San Diego services, please visit DISA San Diego's Web site at www.sand.disa.mil or call 619-545-0762 or toll free 1-800-437-0554 and ask for Marketing.



Grand opening at Navy Lodge San Diego

Cheryl Budka Freeley

NEXCOM Public Affairs

After a 13-month renovation, Navy Lodge San Diego has added 100 new guest rooms fully equipped with 2 queen-sized beds, a complete kitchenette and a second telephone jack to hook up a computer.

Also added were four new handicapped accessible rooms featuring a queen-size bed and a queen-size sofa bed. In addition, the original 97 rooms were renovated with new wall coverings, carpeting and furnishings.

All Navy Lodge rooms are air-conditioned, have cable TV with HBO, a videocassette recorder, direct-dial telephone service and a kitchenette complete with microwave and utensils. You'll also find vending machines, video rental service and guest laundry facilities as well as handicapped accessible and nonsmoking rooms.

Free local calls, in-room coffee and newspapers as well as convenient on-base parking are also available during your stay.

To receive a Navy Lodge directory or to make a reservation, call 1-800-NAVY-INN, 24 hours a day, 7 days a week. Once you make a reservation, you cannot be bumped from your room. Reservation and room assignments are accepted on an as-received basis without regard to rank.

Reservations can be made online at www.navy-lodge.com. The Web site also has a listing of each Navy Lodge location complete with directions, phone numbers, and other helpful information.

ERP goes live Dec. 1

On Dec. 1, the Supply Maintenance Aviation Reengineering Team (SMART) Enterprise Resource Planning (ERP) project will "go live" at Naval Inventory Control Point, FISC San Diego, Naval Air Depot North Island, Aviation Intermediate Maintenance Depot Norfolk, Regional Supply Office Norfolk, and Defense Finance and Accounting Service Norfolk.

The SMART ERP uses SAP, a commercial off-the-shelf software. SAP will be used as an information technology tool for maintenance, supply chain management, budget and requirements planning, and financial transactions.

The pilot project is sponsored jointly by the Naval Supply Systems Command and the Naval Air Systems Command.

ATMs-At-Sea Update

Training class schedule:

Automated Teller Machines-At-Sea training classes will be held in San Diego at the Fleet Training Center, NAVSTA building 3290, room 300 on the following dates from 0830-1530 daily.

2002 - Nov. 19-21 and Dec. 10-12

2003 - Jan. 21-23, Feb. 8-20, March 18-20, April 2-24, May 20-22, June 10-12, July 22-24, Aug. 19-21 and Sept. 16-18.

ATMs-At-Sea training classes are beneficial for new or current Disbursing Officers and Disbursing personnel working with the ATM System.

To sign up for a class, West Coast ships should provide name, ship or activity, and phone number to RC Vergara or DKC Nunez at 619-556-6493 or 1671, or e-mail to Advergara@sd.fisc.navy.mil or nsnuz@sd.fisc.navy.mil or nilos_nunez@sd.fisc.navy.mil.

Don't delay. Classes fill up quickly.

New Helpdesk phone number:

The Automated Teller Machines-At-Sea Helpdesk phone number has been changed. The new number is (937) 445-8247.

The Helpdesk can be accessed either directly or by calling the Navy Integrated Call Center at (877) 418-6824, option 6, which will automatically connect you with the ATMs-At-Sea Helpdesk.

The Helpdesk e-mail address remains NC200024@exchange.daytonoh.ncr.com.

For more information contact Diane Fitzpatrick, operations manager, Naval Supply Systems Command at 717-605-7005, DSN 430-7005, or by e-mail to diane_fitzpatrick@navsup.navy.mil.

Navy Web-based SDR system reduces workload, processing time

In June the Naval Supply Systems Command launched the Navy's full-service Web site for Supply Discrepancy Reports, also known as Reports of Discrepancy. The Web site URL is <https://sdr.navsup.navy.mil>.

All Navy activities with Internet access are eligible and strongly encouraged to use the Web site to reduce workload and SDR processing time.

The SDR Web site will allow system users to submit, receive and answer material supply discrepancy reports on-line. SDRs will be routed to the action activity, ICP or procuring office automatically. Up to five additional activities may receive a copy of the SDR.

Action activity users will receive e-mail notification when they have an incoming material SDR to work. Action activity users will answer the SDR online. The Navy SDR system will automatically follow up for SDR responses that are overdue. Overdue SDR notifications will be sent up the chain of command.

Use of the Navy SDR system makes sending a hard copy SDR unnecessary in most cases. The system will notify the initiator if the action activity is not a Web NSDRS user so that the outgoing SDR can be printed out in hard copy. The NSDR system also allows automatic creation of a variety of SDR reports.

The NSDR system can be accessed using a standard Internet browser. Access to the SDR Web site is password protected. New users who wish to apply for a USERID and password may apply online and will be notified by e-mail of their USERID and password within a few days.

Available at your Navy Exchange - Exchange Select

Kristine M. Sturkie

Navy Exchange Service Command Public Affairs

Customers who shop at Navy, Marine Corps, Army and Air Force and Coast Guard exchanges will find a new private label brand on their store shelves. NEX and American Mercantile products have taken on a new look and name. They're now called Exchange Select.

Customers can find Exchange Select in a wide variety of products including health and beauty care, baby products (including diapers), health care, vitamins and supplements, toiletries and deodorants. Surveys of similar name brand items have shown that exchange private label products offer a 20 - 50 percent savings to customers.

To ensure you're getting a quality product, everything is tested multiple times to ensure the exchange's high standards are met. Exchange Quality Assurance representatives also visit plants of suppliers to ensure they are in compliance with the Food and Drug Administration (FDA) Good Manufacturing Practices. In addition, all over-the-counter medicines meet established FDA guidelines.

Select Exchange Select products, starting with laundry and baby care to name a few, began appearing on the shelves of Navy Exchanges this summer. NEX brand and American Mercantile products are being phased out on special clearance.

For more Navy Exchange Service Command News, go to www.news.navy.mil/local/nexcom.

Policy for mailing Enlisted Advancement Exam answer sheets

Effective with the cycle 176 exam (Sept. 2002), commands are to mail Enlisted Advancement Exam answer sheets to Naval Education and Training Professional Development and Technology Center by the close of business the day following exam administration.

Installations within CONUS must send Advancement Exam answer sheets via FEDEX under the current GSA contract. Exams may be tracked by calling 1-800-463-3339 or using the FEDEX Web site at www.fedex.com.

Overseas shore commands must send Advancement Exam sheets via United States Postal Service three-day Express mail service. USPS Express mail can be tracked by calling 1-800-222-1811 or by using the USPS Web site www.usps.gov.

Deployed ships must send Advancement Exam answer sheets via Registered mail to the servicing Fleet Mail Center in the deployed area. The mail is to be placed in a Registered mail working bag and addressed to the Postal Officer Fleet Mail Center as shown below, and endorsed (Advancement Exam Answer Sheets Enclosed). It is important that this endorsement is placed on the second line of the address.

The postal officer is to deliver the registered article to the Official Mail Manager, who will place the unopened Registered mail in a USPS Express mail envelope, mailing it to NETPDTC. The USPS 1-800 number or Web site may be used to track Express mail.

Official mail managers are not to charge back for the postage used to send the answer sheets to NETPDTC. Per Director, Navy Postal Policy, overseas installations will incur the cost for Express mail used for deployed ships.

Below is a list of Fleet Mail Centers deployed ships are to use when sending Advancement Exam answer sheets.

Atlantic Theater:

Postal Officer Fleet Mail Center-Sigonella
(Advancement Exam Answer Sheets Enclosed)
FPO AE 09627

Postal Officer Fleet Mail Center-Naples
(Advancement Exam Answer Sheets Enclosed)
FPO AE 09626

Postal Officer Fleet Mail Center-Rota
(Advancement Exam Answer Sheets Enclosed)
FPO AE 09645

Postal Officer Fleet Mail Center-London
(Advancement Exam Answer Sheets Enclosed)
FPO AE 09421

Southwest Asia:

Postal Officer Fleet Mail Center-Bahrain
(Advancement Exam Answer Sheets Enclosed)
FPO AE 09838

Pacific Theater:

Postal Officer Fleet Mail Center-Yokohama
(Advancement Exam Answer Sheets Enclosed)
FPO AP96347

For more information contact LCDR A. Oropeza at (703) 695-3856, DSN 225, or by e-mail to N132c4@bupers.navy.mil.

Hats off to Morales!

Teresa Morales, a contractor from FSS Alutiiq, provides assistance to MSI Anthony Myers from the USS Kinkaid (DD 965). Morales has worked for the last 10 years in the FISC subsistence office placing food orders for the ships. The collection of hats have been given to her over the years as tokens of appreciation from her fleet customers.
Photo by Paul Stuhler



Navy offers GTCC video teletraining

The Department of the Navy eBusiness Operations Office is providing comprehensive Government Travel Charge Card training via Video Teletraining classroom sites for cardholders, commanding officers, supervisors and agency program coordinators.

All courses are taught via distance learning at all VTT classrooms and are free of charge.

The Refresher Cardholder Training Course provides cardholders information on the GTCC program, including policy, procedures, and proper usage. This course will cover cardholder responsibilities, the role of the APC, DON and Bank of America policy, and delinquency management.

The Commanding Officer/Supervisor Training Course provides commanders, commanding officers, officers in charge, and supervisors information on roles and responsibilities, establishment and management of the GTCC program, program monitoring, DON and BOA policy, and delinquency management.

The Agency Program Coordinator Policy Training Course provides APCs with information on DON and BOA policy. This course also covers hierarchy levels, directives to the cardholder, APC responsibilities, and controls within the GTCC program.

The Agency Program Coordinator Delinquency Management/Reporting Tool for EAGLS Course provides the APC information on delinquency management by utilizing the BOA Web base application

EAGLS reporting tool. This course reviews scheduling and viewing of critical reports to aid in portfolio and delinquency management. A working knowledge of



DoD policy on receiving personal mail at work

The Department of Defense Official Mail Manual (DOD 4525.8-M) prohibits DoD employees located on installations within the Continental United States from receiving or sending personal mail through an official mail center, such as the Fleet and Industrial Supply Center San Diego Consolidated Mail Facility.

This policy ensures DoD personnel and resources are not used to duplicate services the U.S. Postal Service (USPS), by law or agreement is obligated to provide. This restriction is also important because of the events of the past year.

Personnel residing in on-base housing (family quarters or bachelor quarters) or residing off base where USPS provides delivery service must receive personal mail at their residence. The following are exceptions to this policy:

- (1) All mail bearing an official Federal Government return address must be delivered to the addressee.
- (2) Unaccompanied personnel living in bachelor quarters on installations where the USPS does not deliver mail are authorized to receive personal mail at their workplace through the serving official mail center.
- (3) Military personnel, their family members, and DoD civilians transferring from one location to another under permanent change of station (PCS) official orders may receive mail through the mail center until a permanent address has been established. This authorization is normally for a 120-day period.

Civilians and military personnel currently receiving personal mail at their workplace must contact their correspondents to advise them of a home address to send mail. With the exception of personnel who have just reported for duty, individuals receiving personal mail will be allowed no more than 60 days to change their address.

Questions on this policy may be directed to Alan Hass at (717) 605-5894 or DSN 430-5894.

EAGLS is required.

To access detailed information on VTT locations, course schedules and how to reserve training quotas, go to www.don-ebusiness.navy.mil/. Click on card management, financial cards, travel card, training information, and video teletraining.

For more information contact the DON EBUSOPSOFF Card Management Group by e-mail to gtctraining@navsup.navy.mil.

QDR INFO..

To submit or check status of a Quality Deficiency Report (QDR) at NAVICP go to:

www.navicp.navy.mil/qdr/qdr/qdr.htm

You may also fax your QDR to Dave Howell (717) 605-2372.

Cost reduction tips from Consolidated Mail Facility

The FISC San Diego Consolidated Mail Facility is searching for ways to achieve business process efficiencies and reduce costs. Please ask yourself the following questions before you consider using the mail media as a means of communication.

Is it necessary to mail the item or can it be mailed less frequently?

Review mailings for continued necessity on an annual basis.

Do all of the addressees need to receive the item?

Remember to update mailing lists as changes occur.

Can some other less expensive means of transporting the message or item be used?

Consider sending the message or item by telephone, electronic data transfer, Internet, e-mail, freight or small parcel carrier. When possible, use fax instead of mail for documents three pages in length or less. Mail documents addressed to multiple addressees when the labor to fax them

is greater than preparing them for mailing. Mail copies of documents that are faxed only when an original signature is required for legal purposes.

Can the item be combined or transported with something else?

Consolidate mailings to common addressees and prepare in accordance with DMM C100.13 and C600 1.2.

Is it being mailed at the lowest postal rate legally possible that meets required delivery date and security requirements?

Limit use of express mail by requiring adequate printing time to allow economical mail service. Also, be sure that contracts for printing and distribution contain specifications for using the most economical mailing services consistent with priority.

Can postage be reduced by reducing weight or size?

Consider microform or CD-ROM alternatives for mailing publications and other items. Reduce weight by printing on both sides of paper,

selecting the lightest weight of paper and using all available printing space.

Use standard, letter-size envelopes whenever possible to minimize postage surcharges for size and weight and faster delivery. Use large envelopes only when folding the contents will damage them or the volume is too great for letter-size envelopes.

Use postcards whenever possible. The postage on a postcard is significantly less than a letter.

Use computer output formats to make maximum use of available print space to reduce the weight of mailings.

Can changing preparation methods reduce postage costs?

Prepare items so they qualify for postage discounts whenever possible.

For more information on these cost reduction tips contact Richard Whitmore at (619) 556-7479 or email richard_1_whitmore@sd.fisc.navy.mil; or Craig Boehringer at (619) 556-9304 or email craig_w_boehringer@sd.fisc.navy.mil.

Titles change for CINCs

Following guidance from DoD to the Joint Chiefs of Staff and Services, the titles of Navy Commander-in-Chief are changed effective Oct. 24 as follows:

Commander In Chief, U.S. Atlantic Fleet to **Commander, U.S. Atlantic Fleet**; Commander In Chief, U.S. Pacific Fleet to **Commander, U.S. Pacific Fleet**; and Commander In Chief, U.S. Naval Forces Europe to **Commander, U.S. Naval Forces Europe**.

2002 holiday season mailing dates announced

The Naval Supply Systems Command's (NAVSUP) Postal Policy Division, in cooperation with the U. S. Postal Service and military postal officials from all of the services, notes that it's not too early to mail your 2002 Christmas cards and packages to and from military addresses overseas. In fact, everyone is encouraged to beat the last minute rush and bring holiday mail and packages to the nearest U.S. Post Office or APO/FPO military post office by the suggested dates listed below.

For military mail addressed *to* APO and FPO addresses, the mailing dates are:

Parcel post—Nov. 6

Space available—Nov. 27

Parcel airlift—Dec. 4

Air letters, air cards and priority mail—Dec. 11

For military mail *from* APO and FPO addresses, the mailing dates are:

Space available—Nov. 20

Parcel airlift—Dec. 4

Priority mail, first-class air letters and air cards—Dec. 11

Express mail—Dec. 18

FISC San Diego celebrates successful peak shipping season

The FISC San Diego Personal Property Office recently took time to celebrate the end of another successful peak shipping season.

The summer peak for movement of personal property is May 1 to Oct. 1. In the four months covering this peak season, PPO personnel managed over 10,000 moves from their southern San Diego County area of responsibility.

Additionally, during this same period they managed the inbound delivery of over 4,000 customers into the San Diego area. That's an average of 135 families moving every workday to, from or within San Diego.

The PPO team also was very busy managing the back office workload of auditing and processing for payment over

16,000 commercial contractor invoices valued over \$2.2 million. Innovative approaches were used to overcome extreme shortages in commercial carrier equipment, packing personnel and drivers.

An exciting new procedure was also tested this summer – SMARTWebMove, the Navy's online shipment application service. Sailors meeting certain criteria were asked to complete their shipment application using SMARTWebMove instead of attending the group counseling sessions. SMARTWebMove was so successful and well received, the shipping office has extended the program to include a broader range of moves.

And, as a result of its popularity, the SMARTWebMove Center is being expanded. The Center is located at

the FISC San Diego PPO, building 3376, Naval Station San Diego (32nd Street), next to the Family Housing Office. The SMARTWebMove Center is open Monday through Thursday, 8 a.m. to 4 p.m. and Friday, 8 a.m. to 2 p.m. Check with the PPO receptionists at 619-556-9711 or 619-556-9712 (DSN 526) for availability.

You can access SMARTWebMove at www.smartwebmove.navsup.navy.mil using the Center's computer lab or anywhere else you have Internet access. SMARTWebMove is available 24 hours a day, 7 days a week.

Although the summer peak season is over, the PPO is still quite busy. Please call or visit the PPO to arrange for shipment of your personal property as soon as possible after receipt of your orders.

RADM James S. Allan named NAVSUP's Vice Commander

Rear Admiral Justin D. McCarthy, SC, USN, Commander, Naval Supply Systems Command has announced that **Rear Admiral James S. Allan, SC, USNR**, is being recalled to active duty to serve as Vice Commander, **Naval Supply Systems Command** effective November 1. He will be serving a six-month Active Duty for Special Work (ADSW) at NAVSUP Headquarters. His primary mission will be to manage transformation initiatives within the NAVSUP claimancy.

As a Supply Corps reserve flag officer, RADM Allan has been serving as Assistant Deputy Chief of Staff for Logistics, Fleet Supply and Ordnance, U.S. Pacific Fleet, Pearl Harbor, Hawaii, holding additional duty assignments as Commander, Logistics Task Force Pacific, and Commander,

Naval Logistics Forces Korea. In addition, RADM Allan has held a variety of managerial positions with Xerox during his 30-year career.

RADM Allan earned his bachelor's degree from Gustavus Adolphus College and a master of business administration specializing in marketing from Indiana University. He received his commission from Officer Candidate School. RADM Allan served as Supply Officer aboard the USS *Rainier* (AE 5) and USS *Chara* (AE 31), and as Staff Supply Officer, Commander Service Squadron 7 during his active duty. In addition he has served in a wide range of Naval Reserve billets, including six Commanding Officer tours as well as numerous staff and operational assignments.

Helpful Hint:

When shipping a privately owned vehicle (POV) at your own expense, the FISC SD Personal Property Office strongly recommends you ensure that the commercial firm is bonded, licensed and can show a history of satisfactory performance.





Commander Bob Chenier, a graduate of Loyola Marymount University, started his Naval career as an Officer Candidate School student. Following a brief career as a junior auditor with the Arthur Anderson accounting firm, Chenier decided he needed a change so he chose a career with the Navy.

Upon completion of the Basic Qualification Course at Athens, Ga., and graduation from the Submarine Basic School in Groton, Conn., he took his first assignment as the material control officer in Fighter Squadron 24. He earned his Naval Aviation Supply Officer Warfare Pin during this tour.

He completed a Western Pacific deployment aboard USS *Kitty Hawk* (CV 63) where he was assigned as night check supervisor. Following this tour, he reported to USS *Pogy* (SSN-647) as supply officer completing two successful Western Pacific deployments and earning the Naval Submarine Warfare Pin.

Chenier took his family and moved to Japan where he served as staff supply officer at Submarine Group 7. He returned home to the States and was assigned to the Naval Inventory Control Point (formerly Aviation Supply Office) in Philadelphia, first as the assistant weapons systems manager for the Common Avionics Branch, then as the weapons systems manager for the E2C/C2A Branch.

His next tour was as readiness officer for USS *Carl Vinson* (CVN 70). Afterwards, Chenier took a break and received a master's degree in Business Administration from San Diego State University. He then completed a tour as logistics director for Military Sealift Command, Pacific Fleet.

Chenier is currently assigned as the customer service officer of the Fleet and Industrial Supply Center San Diego. He was selected for promotion to his current rank in June 1999. His personal awards include a Meritorious Service Medal, four Navy Commendation Medals, three Navy Achievement Medals and various campaign and unit awards.

Great American Smoke Out Day is Nov. 21

Navy Environmental Health Center Norfolk Public Affairs

Tobacco users, mark your calendar! The Great American Smoke Out is Nov. 21, and the Navy Environmental Health Center (NEHC) and the Navy Exchange Service Command (NEXCOM) are teaming to help you kick the habit. Smokers and dippers visiting 21 Navy Exchanges throughout the United States and Italy on that day may pick up a free Quitter's Survival Pack while supplies last.

The Quitter's Survival Pack contains some of those got-to-have items people need when they're trying to stop tobacco usage. Several of NEXCOM's vendors donated gum, mints and coupons for smoking cessation medication.

Local Navy Exchanges participating in this program include Naval Base San Diego and Naval Air Station North Island. West coast Navy Exchanges located in Bremerton, Everett and Whidbey Island, Wash., are also participating.

NAVSUP Chief of Staff named

Effective Monday, Sept. 9, **CAPT Bob Nanney** has been named **Naval Supply Systems Command** chief of staff.

Nanney, a native of Kentucky and a graduate of Vanderbilt University and the Naval Postgraduate School, most recently was assigned as the director of the SMART Card/Common Access Card group in the Department of the Navy eBusiness Operations Office.

Previously, he had served as director of Supply Corps personnel.

FISC San Diego Key Contact List

Commercial (619) unless otherwise noted.

Numbers starting with 532, use DSN 522

Numbers starting with 556, use DSN 526

Broadway HQs

| | |
|-------------------------|----------|
| Commanding Officer | 532-2203 |
| Executive Officer | 532-2202 |
| Technical Director | 532-1689 |
| Command Master Chief | 556-0412 |
| Public Affairs Director | 532-1442 |
| FLASH Editor | 532-3432 |

Reserve Coordinator

| | |
|-------------------------------|----------|
| Reserve Coordinator | 532-4283 |
| Assistant Reserve Coordinator | 532-2800 |

Supply Chain Management

| | |
|---------------------------------|----------|
| Director | 532-2024 |
| Deputy Director | 532-4225 |
| Customer Services Officer | 532-1932 |
| Deputy Customer Service Officer | 532-2103 |
| Navy Integrated Call Center | 532-1601 |

Logistics Support Center

| | |
|--------------------------|----------|
| Director | 556-0401 |
| Deputy Director | 556-0402 |
| Customer Service Officer | 556-6004 |
| Fleet Liason | 556-0420 |

Regional Contracts

| | |
|-----------------|----------|
| Director | 532-3435 |
| Deputy Director | 532-3435 |

HAZMAT

| | |
|-----------------|----------|
| Director | 556-6208 |
| Deputy Director | 556-6209 |

| | |
|----------------------------|----------|
| Supply Ops Division | 532-4723 |
|----------------------------|----------|

| | |
|-------------------------------|----------|
| FREIGHT Transportation | 532-2059 |
|-------------------------------|----------|

| | |
|-----------------|------------------|
| ATAC HUB | 545-8376 DSN 735 |
|-----------------|------------------|

NAS North Island

| | |
|------------------|------------------|
| Director | 545-3247 DSN 735 |
| Customer Service | 545-4468 DSN 735 |

NADEP Site

| | |
|-----------------|------------------|
| Director | 545-4142 DSN 735 |
| Deputy Director | 545-4157 DSN 735 |

FISC Det Seal Beach

| | |
|------------------------|-------------------|
| Director | (562) 626-7514 |
| Customer Service | (562) 626-7607 |
| Personal Prop Outbound | (562) 626-6158 |
| Personal Prop Inbound | (562) 626-6159/60 |

Ventura County

| | |
|-----------------------|----------------|
| Director | (805) 989-7307 |
| Deputy Supply Officer | (805) 989-8478 |

PT Mugu

| | |
|------------------|---------------------|
| Director | (805) 989-8478 |
| Customer Service | (805) 989-8172/1794 |

NAVSTA San Diego Site

| | |
|-----------------------------|----------|
| Director | 556-0401 |
| Customer Services Officer | 556-6004 |
| Assistant Cust Serv Officer | 556-5044 |
| Logistics Supp/Operations | 556-0412 |

SIMA San Diego

| | |
|----------------------------|---------------|
| Supply Officer | 556-2139 |
| Assistant Supply Officer | 556-2141 |
| Master Chief | 556-2140 |
| Senior Chief | 556-1904 |
| Customer Service | 556-2161/6442 |
| Inventory | 556-1913 |
| Quality Assurance Division | 556-1913 |

Point Loma Site

| | |
|----------------------|----------|
| Director | 553-1312 |
| Fuel Director | 553-1314 |
| Deputy Fuel Director | 553-1317 |
| Customer Service | 553-1313 |

Personal Property

| | |
|---|-----------------|
| Customer Service | 556-MOVE (6683) |
| Client Service Team A (Last names A-L) | 556-9974 |
| Client Service Team B (Last names M-Z) | 556-9714 |
| Seal Beach Site | (562) 626-7032 |

Miscellaneous

| | |
|---------------------------|----------|
| Consolidated Mail | 556-7479 |
| Fraud/Waste/Abuse Hotline | 532-1408 |

Continued on back page...



FISC San Diego Key Contact List

Logistics Support Representatives

Commercial: (619) DSN: 526

Email: LSC_FISCSD@sd.fisc.navy.mil

| <u>USS SHIP</u> | <u>PHONE</u> | <u>CELL</u> | <u>USS SHIP</u> | <u>PHONE</u> | <u>CELL</u> |
|--------------------------|--------------|-------------|--------------------------|--------------|-------------|
| Anchorage (LSD 36) | 556-0381 | 572-7143 | John C. Stennis (CVN 74) | 767-7584 | 778-4913 |
| Antietam (CG 54) | 556-0170 | 778-5138 | John Paul Jones (DDG 53) | 556-0381 | 572-7143 |
| Belleau Wood (LHA 3) | 556-0354 | 778-4914 | John Young (DD 973) | 556-2558 | 572-2968 |
| Benfold (DDG 65) | 556-0416 | 778-4712 | Kinkaid (DD 965) | 556-0183 | 778-6475 |
| Bonhomme Richard (LHD 6) | 556-2558 | 572-2968 | Lake Champlain (CG 57) | 556-0435 | 778-4710 |
| Boxer (LHD 4) | 556-0340 | 778-5140 | Lassen (DDG 82) | 556-0358 | 778-4755 |
| Bremerton (SSN 698) | 553-9041 | 778-5296 | McClusky (FFG 41) | 556-0170 | 778-5138 |
| Bunker Hill (CG 52) | 556-0183 | 778-6475 | McCampbell (DDG 85) | 556-2431 | 778-5479 |
| Cleveland (LPD 7) | 556-2431 | 778-5479 | USNS Mercy (T-AH 19) | 556-0174 | 778-5808 |
| Comstock (LSD 45) | 556-0174 | 778-5808 | Milius (DDG 69) | 556-0359 | 778-3661 |
| Constellation (CV 64) | 767-7583 | 778-5409 | Mobile Bay (CG 53) | 556-0183 | 778-6475 |
| Coronado (AGF 11) | 553-9041 | 778-5296 | Mount Vernon (LSD 39) | 556-0435 | 778-4710 |
| Curts (FFG 38) | 556-0358 | 778-4755 | Nimitz (CVN 68) | 767-7582 | 778-5470 |
| Decatur (DDG 73) | 556-0172 | 572-2971 | Ogden (LPD 5) | 556-0378 | 778-4711 |
| Denver (LPD 9) | 556-0170 | 778-5138 | Oldendorf (DD 972) | 556-0340 | 778-5140 |
| Dubuque (LPD 8) | 556-0435 | 778-4710 | Pearl Harbor (LSD 52) | 556-0416 | 778-4712 |
| Duluth (LPD 6) | 556-0354 | 778-4914 | Peleliu (LHA 5) | 556-2431 | 778-5479 |
| Elliott (DD 967) | 556-0353 | 778-3659 | Portsmouth (SSN 707) | 553-9041 | 778-5296 |
| Fitzgerald (DDG 62) | 556-0416 | 778-4712 | Princeton (CG 59) | 556-0340 | 778-5140 |
| George Philip (FFG 12) | 556-0172 | 572-2971 | Rentz (FFG 46) | 556-0405 | 778-5275 |
| Harpers Ferry (LSD 49) | 556-0359 | 778-3661 | Rushmore (LSD 47) | 556-0405 | 778-5275 |
| Helena (SSN 725) | 553-9041 | 778-5296 | Salt Lake City (SSN 716) | 553-9034 | 572-2839 |
| Higgins (DDG 76) | 556-0378 | 778-4711 | Shiloh (CG 67) | 556-0359 | 778-3661 |
| Houston (SSN 713) | 553-9034 | 572-2839 | Sides (FFG 14) | 556-0354 | 778-4914 |
| Howard (DDG 83) | 556-0174 | 778-5808 | Stetham (DDG 63) | 556-0353 | 778-3659 |
| Jarrett (FFG 33) | 556-2558 | 572-2968 | Tarawa (LHA 1) | 556-0358 | 778-4755 |
| Jefferson City (SSN 759) | 556-9034 | 572-2839 | Thach (FFG 43) | 556-0353 | 778-3659 |
| *All Visiting Ships | 556-0420 | 778-8182 | Valley Forge (CG 50) | 556-0354 | 778-4914 |

Logistics Support Center Customer Service Hours

Monday - Friday, 0600-2000

**After hours call 1-877-41TOUCH or
1-877-418-6824 for service 24 hours a
day, 7 days a week.**

Navy Integrated Call Center

**Commercial: 1-877-418-6824
Worldwide DSN: 510-428-6824
Email: fisc.sd_cic@sd.fisc.navy.mil
Operating 24 hours**

SALTS: bzz@salts.icpphil.navy.mil

